

3 Valleys Snowboard School

Terms and Conditions

Please read these terms and conditions before making a booking. By making a booking with us you agree to the terms and conditions listed below. If there's anything in the terms and conditions you are unsure about, please get in touch and we will be happy to explain.

All prices quoted are for snowboard instruction only. You must arrange and pay for separately other costs connected with the lesson, for example equipment hire, lift passes, insurance, etc.

Cancellation

In the case of cancellation by the Client, the following charges will apply:

- More than 28 days notice – full refund minus 5% of lesson price as an admin fee.
- 11 to 27 days notice – refund of 50% of lesson price.
- 10 days or less notice – no refund (reservation name may be transferred to another person).

No refund will be given, in whole or in part, by 3 Valleys Snowboard School in cases of non-presentation due to misunderstanding of reservation details, illness, injury, resort or lift closure, adverse weather conditions, late arrival/delay of any kind, or due to any other reason outside of the School's control. In these cases 3 Valleys Snowboard School is happy to provide a letter as proof of cancellation/non-attendance for the purposes of insurance.

Insurance

Snowboarding is a hazardous activity and you undertake it at your own risk. Full insurance cover is strongly advised, as 3 Valleys Snowboard School cannot be held responsible for any injuries incurred during, before or after a lesson. Insurance against lesson cancellation and injury should be purchased in advance.

Please note that off-piste activities may require special additional insurance.

Off-piste

In some lessons and clinics your instructor might include some off-piste riding outside of the piste boundaries. Please ensure that you have adequate insurance to snowboard off-piste. In some off-piste-specific sessions you will be required to wear avalanche safety equipment. If you don't have any we can advise you on where to hire it.

General

Lessons will begin and end at pre-set meeting points. Variations from these meeting points may be arranged with your instructors, at the Client's risk of any misunderstanding. Clients are asked to respect start and finish times of lessons. Lessons begin and end at the agreed times even if the Client arrives late.

Parents should arrive 5-10mins before the end of the lesson in order to meet the group as they finish. Older children may be left to wait for late parents at the meeting point at the instructor's discretion.

For the Client's safety and that of others, it is a condition of booking that the instructor's professional judgement is respected while the Client is under his or her instruction. Clients must be aware that all off-piste activities involve a level of risk even when accompanied by an instructor or guide.

Snowboarding requires a considerable level of physical effort, so all Clients should present themselves in a fit and safe condition for physical activity in the mountain environment. Clients are asked to inform the School and/or their instructor of any situation, medical or otherwise, of which the instructor should be aware.

Personal Data

We take your email address at the time of booking in order to email you a confirmation of your booking. We will also use any email addresses supplied at time of booking to add to our mailing list and send you information and news about us. We will not supply your email address, or any other personal details to third parties or suppliers.

Complaints

If for any reason you are not happy with the lesson or service provided please let us know at the earliest opportunity to enable us to deal with your feedback effectively.

All prices and services, terms and conditions are subject to change at 3 Valleys Snowboard School discretion.

If you have any questions about our Terms & Conditions, please don't hesitate to get in touch:

3valleysboardschool@gmail.com

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